

# CityBits Terms and Conditions

Effective Date: May 10, 2026

## 1. Acceptance of Terms

By accessing or using CityBits, including any related websites, services, applications, business portals, maps, rewards systems, or subscription services, you agree to be bound by these Terms and Conditions. If you do not agree to these Terms, you may not use the platform.

These Terms apply to all users, including visitors, account holders, businesses, event organizers, and any person or entity interacting with CityBits.

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## 2. Contact Information

CityBits  
524 4th St  
Bremerton, WA 98337  
United States

Email: [info@citybits.app](mailto:info@citybits.app)

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## 3. Eligibility

Users must be at least 13 years of age to use CityBits. Businesses creating accounts must have the legal authority to enter into agreements on behalf of their organization.

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## 4. Accounts

Users are responsible for maintaining the confidentiality of their account credentials and are responsible for all activity occurring under their account.

CityBits reserves the right to suspend, restrict, or terminate accounts that:

- violate these Terms
- abuse rewards or coupon systems
- provide fraudulent or misleading information
- interfere with platform stability or security

- attempt unauthorized access to systems or accounts
- engage in harassment, spam, or illegal activity

Users are responsible for ensuring their account information remains accurate and up to date.

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## **5. Business Accounts and Subscriptions**

Business subscriptions are billed on a recurring monthly basis unless cancelled by the account holder.

Subscription access may include business listings, event tools, promotional tools, coupon systems, analytics, and related platform functionality.

CityBits reserves the right to modify subscription pricing, features, or service offerings at any time with reasonable notice.

Failure to maintain an active subscription may result in suspension or removal of business features.

CityBits does not guarantee business traffic, customer acquisition, revenue increases, event attendance, or marketing outcomes.

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## **6. User Generated Content**

Users and businesses retain ownership of content they submit to CityBits, including business information, logos, event information, messages, and media.

By submitting content to CityBits, you grant CityBits a non-exclusive, worldwide, royalty-free license to display, distribute, reproduce, and use such content in connection with operating and promoting the platform.

Users may not submit content that:

- infringes intellectual property rights
- contains unlawful, defamatory, or misleading material
- promotes illegal activity
- contains malware or harmful code
- impersonates another person or organization

CityBits reserves the right to remove content at its discretion.

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## **7. Coupons, Rewards, and Promotions**

Coupons, rewards, promotions, and virtual items provided through CityBits may have expiration dates, eligibility requirements, or redemption limitations.

Businesses are solely responsible for honoring valid promotions they create through the platform.

CityBits is not responsible for disputes between users and businesses regarding redemption, availability, inventory, or promotional terms.

CityBits reserves the right to suspend or revoke rewards, coupons, or accounts involved in abuse, fraud, exploitation, or manipulation of the system.

Virtual rewards, XP, levels, inventory items, and cosmetic items have no cash value and may not be exchanged for money.

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## 8. Events and Business Information

CityBits does not guarantee the accuracy, availability, timing, safety, or quality of businesses, events, services, or locations listed on the platform.

Users are responsible for independently verifying business information, hours, event details, and locations.

CityBits is not responsible for cancellations, venue changes, inaccurate information, or third-party conduct.

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## 9. Acceptable Use

You agree not to:

- use the platform for unlawful purposes
- scrape or harvest data without authorization
- interfere with platform operation or security
- reverse engineer platform systems
- exploit bugs or vulnerabilities
- create fraudulent accounts
- manipulate rewards or analytics systems
- upload malicious software or harmful code

CityBits reserves the right to investigate violations and take appropriate action.

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## 10. Intellectual Property

All CityBits branding, software, designs, graphics, systems, logos, maps, and platform functionality are owned by CityBits or its licensors and are protected by intellectual property laws.

No portion of the platform may be copied, reproduced, or redistributed without written permission.

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## **11. Third Party Services**

CityBits may integrate third-party services including payment processors, mapping providers, analytics services, and communication platforms.

CityBits is not responsible for third-party service availability, interruptions, policies, or security practices.

Use of third-party services may also be subject to separate terms and privacy policies.

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## **12. Disclaimer of Warranties**

CityBits is provided on an “as is” and “as available” basis.

To the maximum extent permitted by law, CityBits disclaims all warranties, express or implied, including warranties of merchantability, fitness for a particular purpose, availability, accuracy, and non-infringement.

CityBits does not guarantee uninterrupted service, error-free operation, or that the platform will always be secure or available.

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## **13. Limitation of Liability**

To the maximum extent permitted by law, CityBits and its owners, employees, contractors, affiliates, and partners shall not be liable for any indirect, incidental, consequential, special, exemplary, or punitive damages arising from use of the platform.

This includes, but is not limited to:

- loss of profits
- business interruption
- data loss
- reputational harm
- missed business opportunities
- event disruptions

- technical failures
- third-party conduct

CityBits' total liability for any claim shall not exceed the amount paid by the user or business to CityBits within the previous three months.

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## **14. Indemnification**

You agree to indemnify and hold harmless CityBits and its affiliates from claims, liabilities, damages, losses, and expenses arising from:

- your use of the platform
  - violation of these Terms
  - submitted content
  - misuse of promotions or rewards
  - violation of laws or third-party rights
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## **15. Termination**

CityBits reserves the right to suspend or terminate access to the platform at any time, with or without notice, for conduct believed to violate these Terms or harm the platform or its users.

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## **16. Governing Law**

These Terms shall be governed by the laws of the State of Washington, United States, without regard to conflict of law principles.

Any disputes arising from these Terms shall be resolved in the courts located in Kitsap County, Washington.

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## **17. Changes to Terms**

CityBits may update these Terms periodically.

Continued use of the platform after updates constitutes acceptance of the revised Terms.

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# CityBits Refund Policy

Effective Date: May 10, 2026

Business subscription charges are generally non-refundable.

Refunds are only available for accidental subscription purchases that are cancelled within 24 hours of the original transaction.

To request a refund within the eligible period, contact:

info@citybits.app

Refund requests submitted after 24 hours from the original purchase are not eligible for refund.

Cancellation of a subscription prevents future billing but does not automatically generate refunds for prior charges.

CityBits reserves the right to deny refund requests involving fraud, abuse, chargeback misuse, or violations of platform policies.

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# CityBits Privacy Policy

Effective Date: May 10, 2026

## 1. Information We Collect

CityBits may collect the following information:

- account information such as email address, username, and password
- optional phone verification information
- business profile information
- event and promotional information
- device and browser information
- approximate or precise location data when enabled
- usage analytics and interaction data
- payment and subscription metadata processed through third-party payment providers

CityBits does not store full payment card information.

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## 2. How We Use Information

CityBits uses collected information to:

- operate and improve the platform
  - provide map and discovery functionality
  - manage accounts and subscriptions
  - process rewards and coupons
  - support events and business tools
  - prevent fraud and abuse
  - improve security and reliability
  - generate aggregated analytics
  - communicate important account or platform information
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### **3. Location Data**

Location services are optional and may be disabled at any time through device or account settings.

When enabled, CityBits may use location data to:

- display nearby businesses and events
- improve map functionality
- support event and engagement features
- generate anonymized aggregated analytics

CityBits does not sell precise personal location data.

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### **4. Data Sharing**

CityBits may share limited information with trusted third-party providers necessary to operate the platform, including:

- payment processors
- cloud hosting providers
- analytics services
- communication providers
- mapping providers

CityBits does not sell personal user data.

Aggregated or anonymized analytics may be used for business insights, city analytics, or platform reporting.

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## 5. Data Security

CityBits uses commercially reasonable measures to protect information from unauthorized access, misuse, or disclosure.

However, no system can guarantee absolute security.

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## 6. User Rights

Users may request:

- account deletion
- correction of inaccurate information
- removal of certain personal information

Requests may be submitted to:

info@citybits.app

CityBits may retain certain information as required by law, fraud prevention, security, or legitimate business purposes.

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## 7. Children's Privacy

CityBits is not intended for children under 13.

CityBits does not knowingly collect personal information from children under 13.

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## 8. Cookies and Analytics

CityBits may use cookies, analytics tools, and related technologies to improve functionality and understand platform usage.

Users may manage certain cookie preferences through browser settings.

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## 9. Changes to Privacy Policy

CityBits may update this Privacy Policy periodically.

Continued use of the platform after updates constitutes acceptance of the revised policy.

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